

<b>Chair / Acting Chair:</b>	Ms. A. Atkinson
<b>Minutes taken by:</b>	Christine Wignall
<b>Appointed record custodian:</b>	Christine Wignall

## OPEN SESSION

**Voting Trustees:** Ms. A. Atkinson, Mr. B. Lawler, Mr. F. Bagatto, Mr. J. Rollo, Bishop G. Bergie, Ms. J. Armitage, Ms. B.L. Souter, Mr. G. Leach, Mr. P. Brown, Ms. M. Woodhead

**Non- Voting Trustees:** Ms. L. Pay, Dr. G. Arvinte, Ms. J. Hansen, Dr. W. Reimer

**Also Present:** Mr. D. Ceglie, Sister L. Dillon, Mr. R. Mauro, Ms. T. Geoffroy, Ms. Lori Serafino-Harper (Guest)

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### Land Acknowledgement Statement:

*We would like to begin by acknowledging that the land on which we gather is the traditional territory of the Haudenosaunee (Hoe-din-a-show-nee) and Anishnaabeg (Aw-nish-naw-beg) peoples, many of whom continue to live and work here today.*

*This territory is covered by the Upper Canada Treaties and is within the lands protected by the “Dish With One Spoon” Wampum agreement, adjacent to Haldimand Treaty territory.*

*Today, this land continues to be the home to many Indigenous Peoples. Acknowledging reminds us that our great standard of living is directly related to the resources and friendship of Indigenous peoples.*

### **Decision Making Matrix / Reserved Powers**

Previously at in-person Board meetings, the placemat was available with the Corporate Decision Making Matrix and Reserved Powers of the Members of the Corporation. When virtual meetings are held, these documents are included in the package for information and reference.

#### **1. Call to Order & Opening Prayer**

The Open Session meeting was called to order. Quorum was achieved.

Bishop Bergie opened the meeting with a prayer.

#### **Declaration of Conflicts**

This item allows trustees the opportunity, based on the approved agenda, to express a conflict of interest with any items. No conflicts were expressed at this time.

### **Presentation – Audiology & Hearing Aid Clinic Update**

Ms. Lori Serafino-Harper, Manager Audiology, Speech and AAC, was welcomed to the meeting to provide details of the Audiology and Hearing Aid Clinic.

The various audiology services were detailed include hearing tests and hearing aids, auditory processing disorder evaluations, custom earmolds, assistive listening devices and in-patient audiology services. The staffing complement and resources including sound booths and hearing aid dispensing offices were outlined.

The annual average revenue generated is \$1.15M although this was surpassed in 2022/23. A breakdown of revenue by payer and by sales category was provided. All proceeds are re-invested into the hospital to support organizational improvements benefiting our patients, programs and the community.

A historical timeline of the department was provided highlighting closure during COVID in 2020, a new cloud-based software in 2021, and the addition of a new fully accessible sound booth in 2023. Revenue generating initiatives were detailed including a recent advertising campaign.

A question and answer period was held. Highlights of discussion include departmental net profit, a potential focus on seniors and external visits to senior's homes, and improved marketing of the program.

Ms. Serafino-Harper was thanked for the informative presentation and was excused from the meeting.

### **2. CONSENT AGENDA (includes Minutes, Reports & Information)**

No items within the Consent Agenda were identified to be moved to the Strategic Agenda.

- **Board of Trustees meeting minutes, March 14, 2023**

The minutes were presented, reviewed and approved through the Consent agenda motion.

### **3. Business Arising**

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### **4. Reports:**

- **Leadership Report – April 2023**  
**-Employee Incident Report**
- **Communications/PR Report – April 2023**
- **Foundation Report – April 2023**

The reports were presented for information. The Foundation was able to complete many phone calls to donor during the Thank-a-Thon campaign. The Foundation has been selected as a 2023 Tim Hortons

Smile Cookie Partner and will receive proceeds from smile cookies sold locally during the week of May 1-7, 2023. Volunteers are needed to assist with cookie decorating.

**5. Correspondence:**

**Pre-circulated:**

- Daily news
- Letters of thanks

There were no letters of thanks.

**Motion**            **Moved by:**            **Mr. P. Brown**  
                         **Seconded by:**        **Ms. M. Woodhead**

**“That the Consent Agenda items be approved.”**

**CARRIED**

**6. STRATEGIC AGENDA**

Minutes:

- **Audit Committee minutes, March 28, 2023**

The minutes, the monthly financial report ending February 28, 2023 and the February Balanced Scorecard were presented and reviewed.

**Motion**            **Moved by:**            **Mr. B. Lawler**  
                         **Seconded by:**        **Mr. J. Rollo**

**“That the Audit Committee minutes dated March 28, 2023 be approved.”**

**CARRIED**

- **Medical Advisory Committee minutes, March 29, 2023**

The minutes were presented and reviewed.

**Motion**            **Moved by:**            **Mr. G. Leach**  
                         **Seconded by:**        **Bishop G. Bergie**

**“That the Medical Advisory Committee minutes dated March 29, 2023, be approved.”**

**CARRIED**

- **Nominating, Board Membership, Evaluation Committee, March 15, 2023**

The minutes were presented and reviewed.

**Motion**            **Moved by:**            **Mr. P. Brown**  
                         **Seconded by:**        **Ms. B.L. Souter**

**“That the Nominating, Board Membership, Evaluation Committee minutes dated March 15, 2023, be approved.”**

**CARRIED**

- **Nominating, Board Membership, Evaluation Committee, April 4, 2023**

The committee minutes and numerous annual requirement recommendations were presented for discussion and endorsement.

**Motion**            **Moved by:**            **Ms. B.L. Souter**  
                         **Seconded by:**        **Ms. A. Atkinson**

**“That the Nominating, Board Membership, Evaluation Committee minutes dated April 4, 2023, be approved.”**

**CARRIED**

A motion was made for the annual requirement recommendations:

**Motion**            **Moved by:**            **Ms. B.L. Souter**  
                         **Seconded by:**        **Ms. J. Armitage**

**“That the Board of Trustees recommends the election of Bishop Gerard Bergie, Diocese of St. Catharines, voting trustee and Frank Bagatto, CHI, voting trustee, by the Members of the Corporation.”**

**“That the Board of Trustees identifies Dr. Wesley Reimer, Interim President of the Medical Staff Association, Dr. Galina Arvinte, Chief of Staff, Jennifer Hansen, Chief Nursing Officer, Lynne Pay, Chief Executive Officer, as non-voting trustees as prescribed by the Public Hospitals Act.”**

**“That the Board of Trustees recommends the fixed number of trustees be set at 16.”**

**“That the Board of Trustees recommends the reappointment of the LeRoyer Patrons for 2023/24 as presented.”**

**“That the Board of Trustees recommends the following appointments to Committees by the Corporate Members:**

**Executive Committee – Graeme Leach**

**Audit Committee – Madeline Woodhead, Anne Atkinson, Julie Marrone (non-voting)**

**Mission and Ethics Committee – Betty-Lou Souter, Graeme Leach, Janice Latam**

**Advisory Committee – Sister Louise Dillon (RHSJ) and Rick Mauro (Foundation)  
Nominating, Board Membership, Evaluation Committee Chair – Dr. Robert Stewart”**

**CARRIED**

## **7. Business Arising**

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## **8. Reports/Other Business**

-OHA Member Letter

A letter from the Ontario Hospital Association dated March 30, 2023, was provided for information. The letter demonstrates the OHA's involvement with and support of Ontario hospitals during the recent challenging times.