

COVID-19 COMMUNICATIONS

The first COVID-19 bulletin was released on March 13, and subsequent releases were sent on a near-daily basis from March through June and now continue periodically to keep staff, physicians, and Board members abreast of latest pandemic developments, community generosity and internal HDS teamwork. Since March 13, over 90 internal bulletins have been released, with a balance of serious information (statistics and health & safety information) and upbeat information about community donations and internal camaraderie.

Because of the frequency of the COVID-19 bulletins, the SPIRIT newsletter took a brief hiatus, which we are now excited to welcome back! This edition of the SPIRIT will take a look back over the past few months.

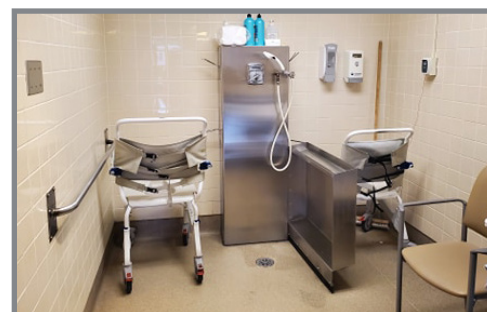


HDS RECEIVES FUNDING AS PART OF GOVERNMENT'S INVESTMENT IN HOSPITAL INFRASTRUCTURE

In late 2019, MPP Sam Oosterhoff announced at Hotel Dieu Shaver (HDS), that HDS will receive over \$1.15 million of the Province's \$175 million Health Infrastructure Renewal Fund (HIRF).

Throughout the summer of 2020, many HIRF improvements have been made, which have directly impacted patient care and accessibility. These improvements include a new accessible ramp at the Outpatient building front entrance, new patient showers on the Inpatient floors, a new camera security system throughout the hospital as well as pedestrian walkway paving, new windows and doors, and a new roof for part of the facility.

In September of 2020, MPP Oosterhoff once again visited HDS announcing the Hospital would be receiving \$1.5 million to put towards further infrastructure upgrades. Hospital improvements from this year's HIRF funding will begin in the near future.



HAPPY RETIREMENT!

Hotel Dieu Shaver celebrated socially-distanced retirement teas for their colleagues - Marion Boyko, Carol Dyck, Wilma Stayzer & Mary Kukaryshen over the last few months. Together, these wonderful ladies have 90+ years of service. Thank you! You will be **DEEPLY, DEEPLY** missed!



HAPPY 15TH ANNIVERSARY HDS!

Every year Hotel Dieu Shaver celebrates its anniversary with a complimentary BBQ in the Healing Garden, inviting trustees, physicians, staff, volunteers, patients and loved ones to celebrate. This year, HDS' celebration looked a little different, as a direct result of COVID-19. Hotel Dieu Shaver hosted a "walk through" celebration in Lou Cahill A/B, where managers and senior staff greeted staff. Staff members received an HDS lunch bag and a cupcake, while music echoed through the HDS hallways, in celebration of the anniversary.

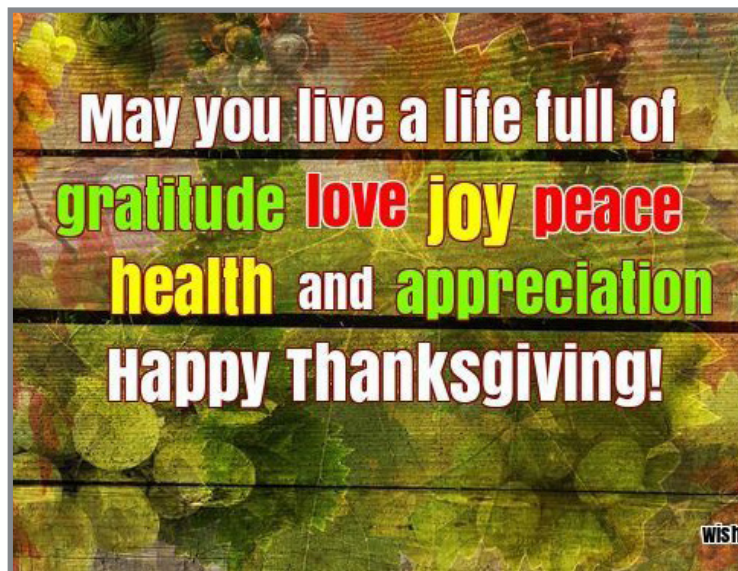


2019-2020 ANNUAL REPORT



Throughout the summer months, content for the 2019-20 publication was collected, with a final draft completed and presented at the September Board of Trustees meeting. This year's annual report highlights the great work of the hospital as it "renews hope and rebuilds lives" along with the Foundation's fundraising activities, and the beginning of the impact of the COVID-19 pandemic.

MISSION MOMENT



OCCUPATIONAL THERAPY MONTH

Home is where we all want to be. In the event of injury, illness, or as our loved ones age, Occupational Therapists help people to live safely and independently in their own homes for as long as possible. Happy OT Month, to all of our Occupational Therapists at HDS!

OCCUPATIONAL THERAPISTS HELP MAKE THE EVERYDAY POSSIBLE

Manage at Home



Succeed at School



Adapt at Work



Recover in Hospital



Participate in Your Community



Occupational Therapy (OT) is a regulated health profession that **empowers** people of all ages to overcome health related barriers in their everyday lives so they can **do more and live better**.

Occupational therapists help make the everyday possible!

Learn more about OT & Find an OT at
www.OTOntario.ca



Ontario Society of
Occupational Therapists

CATHOLIC HEALTH CARE WEEK



Revealing the courageous gift
of Catholic health care.

awaken

At the heart of Catholic health care is a deep respect for the intrinsic value and dignity of every human being and an unwavering commitment to serving all people, from all backgrounds and faiths – especially society's most vulnerable.

We are purpose driven.

Our footprint on the Canadian health system is vast and our impact is great. Millions of Canadians seek care and services at our facilities each year, and we respond with compassion, innovation, and patient-centeredness. Our contributions make the Canadian health care system, and Canadian society, stronger.

Drawing on a legacy of faith and trust in Providence, we are courageous, resourceful, and confident in taking risks to meet needs. We are inspired by the example of our Founding Sisters – visionary women who for generations advocated and cared for the most destitute people in their communities.

Their ministry has become our mission.

Our Calling to Serve

Rooted in the healing ministry of Jesus Christ, Catholic health care begins with a spiritual purpose. We have a deep and profound calling to serve and provide care to all people, especially those most vulnerable. We take a holistic and compassionate approach, recognizing the whole person in community, the fundamental link between spirituality and healing, and the diverse cultural and spiritual needs of those we serve.

Our Culture of Encounter

Catholic health care fosters a culture of encounter, where those involved in the healing journey are people first, and health care providers participate with those they serve with compassion and humanity. This culture creates awareness, both of self and others, and opportunities to build profound relationships and lasting impact on people's lives.

Our Commitment to Social Justice

Catholic health care is committed to collaborating with our partners to create the conditions for a just and caring society, where people's voices are heard, and every person has the ability to thrive in community. With a focus on dignity, respect, and compassion, we advocate for service to individuals at times of their greatest vulnerability, and to create culturally safe environments of health and healing.

Our Leadership Role

Catholic health care makes the Canadian health care system stronger, more responsive, and more sustainable. Guided by our values and inspired by our Founding Sisters, we are pioneers, leaders, and innovators. We are resourceful and effective partners within the health system, responding to the communities we serve with compassion, ethical integrity and the highest quality care and services.

Catholic Health
Alliance of Canada



Alliance catholique
canadienne de la santé

READER'S CHOICE AWARDS

Many of Hotel Dieu Shaver's very own have been nominated in a category of their profession for outstanding service by the community. Congratulations to all nominees and thank you for demonstrating Hotel Dieu Shaver's mission and values, always!

You can show your support by voting for your colleagues until October 11th, 2020 at www.stcatharinesstandard.ca/readerschoice

Nominees:

Hotel Dieu Shaver Audiology & Hearing Aid Clinic (Category: Health/Wellness/Fitness/Beauty | Field: Audiology Services)

Hotel Dieu Shaver (Category: Professional Services | Field: Best Medical/Health Services)

Katie Stranges (Category: Professional Services | Field: Public Relations)

Shyra Dominey (Category: People/Professionals | Field: Nurse/Nurse Practitioner)

Nello Miele (Category: People/Professionals | Field: Occupational Therapist)

Winnie Tam (Category: People/Professionals | Field: Occupational Therapist)

Adrianna Tkach (Category: People/Professionals | Field: Kinesiologist)

The Standard

READERS' CHOICE AWARDS 2020

AUGMENTATIVE AND ALTERNATIVE COMMUNICATION (AAC) AWARENESS MONTH

On Thursday August 13, 2020, Nicole Johnson, OT and AAC Senior Therapist and Leslie Rowland, SLP participated as presenters in an ALS Canada Webinar series provided by ALS Canada for the ALS Community in an attempt to keep people connected and informed during COVID-19. Their topic was, "Speech and Communication Options for those Living with ALS" and their audience consisted of: individuals with ALS, caregivers, healthcare professionals and ALS Canada Regional Managers across Ontario.

The presentation identified typical goals of people with ALS, discussed intervention processes, included an FAQ section and answers to questions raised during the presentation. The presentation can be found on YouTube at:

<https://www.youtube.com/watch?v=NRoKBXjmhO4>

Feedback after the presentation from ALS Canada:

"We had the highest attendance and interest in this session since we started in May, so thank you so much for sharing your knowledge, I am sure (our organizer) will have some follow up questions, but we have already been getting some text messages and e-mails from our clients, thanking them. I think one of the big things is just seeing the equipment since (our clients) have no idea what it looks like."

Way to go, Nicole & Leslie!



clean your hands

with soap and water for at least 20 seconds

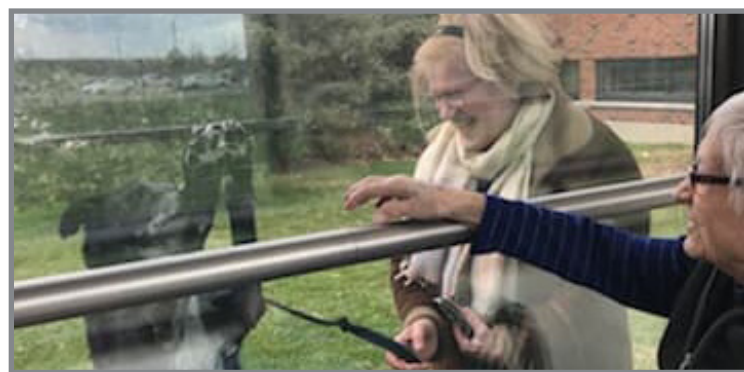
MISSION AND PASTORAL SERVICES

Throughout the COVID-19 pandemic, Pastoral Services have been very busy connecting patients and family members, through the infamous "tunnel visits" and video calls.

The tunnel (fondly known as Tunnel of Hope as coined by one of our palliative care patients), connecting the Inpatient and Outpatient Building, proved to be an effective way to help alleviate stress from patients who were separated from loved ones.

Facetime was frequently used to connect patients with loved ones, both locally and as far away as Australia, Korea, California and across Canada.

Hotel Dieu Shaver's chaplains have continued to provide spiritual care to patients during COVID-19. Unfortunately, mass or weekly worship services have been put on hold, but Sister Louise Dillon has had the privilege to continue to bring Eucharist to patients who requested it during this difficult time.



ANNUAL PASTA DINNER

Hotel Dieu Shaver Foundation's 7th annual Pasta Dinner was revamped into a Curbside Pickup! Over 300 people picked up their pasta orders at Club Roma on Thursday, June 11 – drive thru style!



CHUCK'S CHALLENGE

Chuck, a WWII veteran and life long St. Catharines resident, set out a goal to walk 100 laps before his 100th birthday, and to raise \$5,000 for Hotel Dieu Shaver.

With support from all over the world, he raised over \$23,000! His 100th birthday was celebrated on August 8th with a parade around his complex and a socially distanced outdoor presentation with 99 guests.

Chuck and his family hold close ties to HDS as Chuck's late wife, Irene, was a patient at HDS, and Chuck's infamous brother "Pop Can Al" was a dedicated volunteer at the hospital.

Chuck's Challenge received media attention locally, regionally and nationally.

At a later date, on August 28th, the hospital executive welcomed Chuck and his family to the Healing Garden at HDS for a cheque presentation and to say thank you. Lynne Pay and Jennifer Hansen both expressed gratitude to Chuck and a memorial brick was presented in honour of Chuck's wife, Irene.



ELLIOTTE FRIEDMAN'S EPIC BEARD SHAVE



The Steve Ludzik Foundation collaborated with Sportsnet's Elliotte Friedman to shave that beard!

Donors couldn't wait for Elliotte to shave, donating over \$16,000 in under a week.

A newly clean-shaven Elliotte has split the proceeds between the Steve Ludzik Centre for Parkinson's Rehab and Holland Bloorview Kids Rehabilitation Hospital.

NIAGARA GOLF MARATHON



The 2020 Niagara Golf Marathon welcomed its first all-female HDS Angels team! Jennifer Hansen, Assunta Berardacco & Katie Stranges represented Hotel Dieu Shaver and joined 17 other teams on August 18 at Royal Niagara Golf Club.

The team completed the challenge of 100 holes in one day!

Almost \$70,000 was raised and will be split between HDS and four local charities.

REBUILDING LIVES

The Foundation launched a fall campaign, which included a mailer, radio ads and social media promotional video running until Sept. 30th.

