

Balanced Scorecard

2023/24



Rehab High Occupancy

Up to 3 hours direct rehab

% of Rehab High bed days occupied by Rehab High patients

of beds = 37

83.0%

Provincial Target

95.1%

YTD September 2023



Rehab Low Occupancy

Up to 2 hours direct rehab

% of Rehab Low (CC) bed days occupied by Rehab Low (CC) patients

of beds = 80

65.7%

Provincial Target

95.1%

YTD September 2023



STCMM Occupancy

Up to 1 hour direct rehab

% of Short-Term Complex Med Mgmt bed days occupied by STCMM patients

of beds = 12

75.8%

Provincial Target

95.1%

YTD September 2023



End-of-Life Occupancy

% of End-of-Life bed days occupied by End-of-Life patients

of beds = 5

109.5%

Provincial Target

95.1%

YTD September 2023



Surplus (Deficit)

\$ of revenue exceeding (or falling short of) total expenses, before building depreciation

N/A

YTD Budget Forecast Annual Budget

N/A

N/A

YTD September 2023



Would recommend

% of surveyed inpatients who would recommend this hospital to friends and family

100.0%

QIP Target

95.00%

YTD September 2023



Enough information

% of surveyed inpatients who said they received enough information upon discharge

99.5%

QIP Target

95.00%

YTD September 2023



ALC Rate

% of total inpatient days occupied by patients waiting for a different level of care

5.04%

HSA Target QIP Target

12.7%

13.0%

YTD September 2023