

Balanced Scorecard

2023/24



Rehab High Occupancy

Up to 3 hours direct rehab
% of Rehab High bed days occupied by Rehab High patients

of beds = 37

83.4%

Provincial Target

95.1%

YTD November 2023



Rehab Low Occupancy

Up to 2 hours direct rehab
% of Rehab Low (CC) bed days occupied by Rehab Low (CC) patients

of beds = 80

67.4%

Provincial Target

95.1%

YTD November 2023



STCMM Occupancy

Up to 1 hour direct rehab
% of Short-Term Complex Med Mgmt bed days occupied by STCMM patients

of beds = 12

73.2%

Provincial Target

95.1%

YTD November 2023



End-of-Life Occupancy

% of End-of-Life bed days occupied by End-of-Life patients

of beds = 5

99.8%

Provincial Target

95.1%

YTD November 2023



Surplus (Deficit)

\$ of revenue exceeding (or falling short of) total expenses, before building depreciation

(3,015,528)

YTD Budget Forecast Annual Budget

(2,068,683) **N/A**

YTD November 2023



Would recommend

% of surveyed inpatients who would recommend this hospital to friends and family

100.0%

QIP Target

95.00%

YTD November 2023



Enough information

% of surveyed inpatients who said they received enough information upon discharge

99.6%

QIP Target

95.00%

YTD November 2023



ALC Rate

% of total inpatient days occupied by patients waiting for a different level of care

5.46%

HSAA Target QIP Target

12.7% **13.0%**

YTD November 2023