

### MEETING MINUTES Board of Trustees

Tuesday, November 14, 2023 – 5:00 p.m. via Zoom

Chair / Acting Chair: Minutes taken by: Appointed record custodian: Ms. A. Atkinson Shirley Cohen Christine Wignall

#### **OPEN SESSION**

**Voting Trustees:** Ms. A. Atkinson, Bishop G. Bergie, Mr. B. Lawler, Mr. J. Rollo, Ms. A. Carter,

Ms. B.L. Souter, Mr. P. DiPaola, Mr. F. Bagatto, Ms. N. Medulun-Burke, Mr. G.

Leach, Ms. M. Woodhead

Non-Voting Trustees: Ms. J. Hansen, Dr. W. Reimer, Ms. L. Pay, Dr. G. Arvinte

Also Present: Mr. D. Ceglie, Sister L. Dillon, Ms. T. Geoffroy, Mr. R. Mauro

Guest: Ms. S. Piluso

**Regrets:** Mr. P. Brown

### **Land Acknowledgement Statement:**

We would like to begin by acknowledging that the land on which we gather is the traditional territory of the Haudenosaunee (Hoe-din-a-show-nee) and Anishnaabeg (Aw-nish-naw-beg) peoples, many of whom continue to live and work here today.

This territory is covered by the Upper Canada Treaties and is within the lands protected by the "Dish With One Spoon" Wampum agreement, adjacent to Haldimand Treaty territory.

Today, this land continues to be the home to many Indigenous Peoples. Acknowledging reminds us that our great standard of living is directly related to the resources and friendship of Indigenous peoples.

### **Decision Making Matrix / Reserved Powers**

Previously at in-person Board meetings, the placemat was available with the Corporate Decision Making Matrix and Reserved Powers of the Members of the Corporation. When virtual meetings are held, these documents are included in the package for information and reference.

### 1. Call to Order & Opening Prayer

The Open Session meeting was called to order at 5 p.m. Bishop Bergie opened the meeting with a prayer.

### **Declaration of Conflicts**

This item allows trustees the opportunity, based on the approved agenda, to express a conflict of interest with any items. No conflicts were expressed at this time.



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#### Presentation

### **NOHT-ESON Update**

Ms. S. Piluso, a past HDS Trustee, was welcomed as a guest presenter and her bio as Director of Planning for the Niagara Ontario Health Team (NOHT) was shared.

The NOHT is a network comprised of 47 health care providers, social service agencies, educational institutions and patient/client and family/caregiver representatives. This partnership is able to provide a wide range of services, i.e. primary care, home care, emergency services, public health, social services, mental health and additions, long-term care, rehabilitation and acute care. Their purpose is to provide an integrated system for seamless care and to ensure that every individual has access to safe and inclusive services. A key goal is to build and sustain a culture of trust, transparency and accountability through the patient care journey. The Ontario Health Team is a provincial initiative, with NOHT as one of 6 pilot projects.

In Year 1 of NOHT, focus was on clinical pathways regarding people who would benefit from a palliative approach to care and people requiring stroke services. In Year 2, the focus expanded to include people living with dementia and adults with mental health and addictions. Throughout the clinical pathways, there is emphasis to ensure Indigenous and Francophone populations receive equitable access to optimum care. In response to a query, it was stated that discussion is forthcoming to address a pathway for those with disabilities.

With HDS taking the lead, the NOHT is presenting a business case to the government for their consideration of expanding community stroke services.

As part of their digital health services, the NOHT offers SCOPE (Seamless Care Optimizing the Patient Experience) comprised of 120 registered primary care providers; since inception SCOPE has responded to 255 service requests, with 89% of calls resulting in Emergency Department avoidance. Community physicians and HDS use SCOPE to access specialists and specialized treatment. Positive feedback on SCOPE was shared, noting it is an excellent service. Government funding for SCOPE is time limited, however, there is potential for further funding.

NOHT also provides COVID, Cold and Flu Care Clinics and Community Wellness Days. Awareness is spread to the community through their network, media campaigns and social media. It was noted the geographic region under the NOHT umbrella is short 90 physicians which inevitably impacts the health care system and underlines the need for SCOPE and other NOHT services.

Ms. Piluso was thanked for her very informative presentation.

### Hotel Dieu Shaver

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### 2. CONSENT AGENDA (includes Minutes, Reports & Information)

No items within the Consent Agenda were identified to be moved to the Strategic Agenda.

o Board of Trustees meeting minutes, October 10, 2023

The minutes were presented, reviewed and approved through the Consent agenda motion.

### 3. Business Arising

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- 4. Reports:
- Leadership Report November 2023
- o Communications/PR Report November 2023
- Foundation Report November 2023
- 5. Correspondence:

#### **Pre-circulated:**

- Daily news
- o Letters of thanks

One letter of thanks was precirculated.

Motion Moved by: Mr. J. Rollo

Seconded by: Ms. B.L. Souter

"That the Consent Agenda items be approved."

### **CARRIED**

#### 6. STRATEGIC AGENDA

Minutes:

### -Audit Committee minutes, October 17, 2023

The minutes, monthly financial report ending September 30, 2023 and the Balanced Scorecards for July and August 2023 were presented and reviewed.



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Motion Moved by: Mr. B. Lawler Seconded by: Mr. P. DiPaola

"That the Audit Committee minutes dated October 17, 2023 be approved."

### **CARRIED**

7. Business Arising

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8. Reports/Other Business

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