



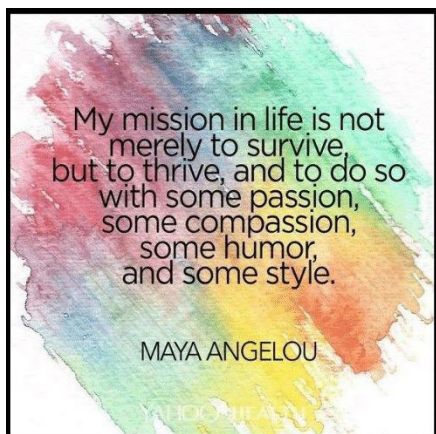
## ACCREDITATION

Hotel Dieu Shaver underwent the Accreditation process from September 24-26th, 2018. At the de-briefing session the Surveyors provided, they spoke in overwhelmingly positive terms of all facets of the facility and the care and attention the HDS team provides to their work and to our patients – and of the noticeable engagement and passion of staff, volunteers, physicians, patient advisors and Trustees. They also commented on the overwhelming support from our community partners and their expressed desire to “have more of our services”. Although they acknowledged the challenges we face such as our aging facility and funding constraints, they noted the creative and innovative use of clinical space and the careful attention to the cleanliness and maintenance of the infrastructure. In short, the surveyors were very impressed with Hotel Dieu Shaver overall. The surveyors will make their recommendation to Accreditation Canada and then a formal announcement on our Accreditation status will be sent to us in the coming weeks.

## HDS PHARMACY MANAGER PRESENTS RESEARCH AT BRITISH CONFERENCE IN ENGLAND

Wesam Abuzaiter, Pharmacy Manager with Hotel Dieu Shaver, had the wonderful opportunity to attend the British Health Conference in England on 25th and 27th of September. Wesam presented on two research studies that she was actively involved with conducting. The two topics were titled: (1) “Is Topical Vancomycin An Option?” and (2) “Optimization of Enhanced Rapid Recovery After Surgery (ERAS) for Total Joint Arthroplasty – A Canadian Community Hospital Perspective.” Both presentations were very well received!

We are very proud of Wesam and are fortunate to have her expertise on our management team.



## GRAPE STOMP

St. Catharines Mayor Walter Sendzik and our very own Matt Harris participated in the Grape and Wine Festival's Grape Stomp on Saturday, Sept 22. In honour and recognition of Niagara Falls Mayor Jim Diodati fight against cancer, they competed against Wainfleet Mayor April Jeffs. The competitors raised over \$1,000 towards the Rankin Family Cancer Rehab Program at Hotel Dieu Shaver.

## MISSION & PASTORAL SERVICES

On Wednesday, September 12th, Most Rev. Gerard Bergie presided at a Memorial Mass for Sister Jacqueline DesRoches at the Cathedral of St Catherine of Alexandria. We were pleased to welcome many friends of Sr Jackie from her time at Hotel Dieu Hospital and Hotel Dieu Shaver. Sr Jackie's legacy and warm spirit lives on among us today.



Founder's Day was celebrated on September 20th. A power point presentation highlighted the history of the RHSJ from 1636 up to and including various dimensions in how the mission of the Religious Hospitallers of St Joseph "to care for the sick and the most needy" continues today at Hotel Dieu Shaver Rehab. As well, Mary Jane Johnson and Sister Louise shared a few moments in how this mission continues today. A delicious lunch was shared by many staff and Board Members.



## AUXILIARY CARD PARTY



On Wednesday, Sept. 19th, the HDS Senior Team spent their morning making sandwiches for the Auxiliary's annual Fundraising Card Party. Being sandwich masters, the Senior Team whipped up several trays of different sandwiches for everyone to enjoy. The Card Party raised over \$1,300 for Hotel Dieu Shaver.

## GOLF BALL DROP

On September 14th, The Steve Ludzik Foundation hosted a unique raffle to benefit the Steve Ludzik Centre for Parkinson's Rehab. Golf balls were dropped by Niagara Helicopter over the green at Eagle Valley Golf Course. The closest to the hole won \$10,000! Proceeds from the raffle will go towards equipment for our neurology patients.

## EMPLOYEE SPOTLIGHT: HEATHER HOUSSER

**Current Position:** Communication Disorders Assistant in AAC

**How Long:** 23 years

**What is the best part of your job:** My role involves teaching people to use their communication systems. AAC is new to most of our clients, so I enjoy customizing it to make it work for each individual. I work with a great team that allows me the experience of being an integral part of giving our clients a voice to be able to share their feelings, thoughts and opinions. Communication improves relationships and the interactions throughout the day.

**What would be your advice for someone coming into the field:** Our clients are our best teachers! Always listen carefully to your clients, they provide you with a lot of information that can be the solution to a communication challenge.

**Hobbies:** Gardening, hiking, yoga and spending time with my family and friends by the pool!!

**Favorite family tradition:** For more than 35 years my family gets together with all of my brothers and sisters and the extended family join together for a dinner once a month. It gives us a chance to get caught up and celebrate milestones of all the new family additions. It can reach up to 30 people and we take turns hosting!



**VENDORS WANTED**

**OCTOBER 20**  
SAT. 10am - 2pm

Hotel Dieu Shaver  
Health & Rehabilitation Centre  
541 Glenridge Ave., St. Catharines  
Free Family Event

**NIAGARA HEALTH EXPO**

DISPLAYS | DEMOS | ACTIVITIES | SPEAKERS | SAMPLES | PRIZES

*Save the Date!*



OCCUPATIONAL THERAPISTS  
WITH A MEANING

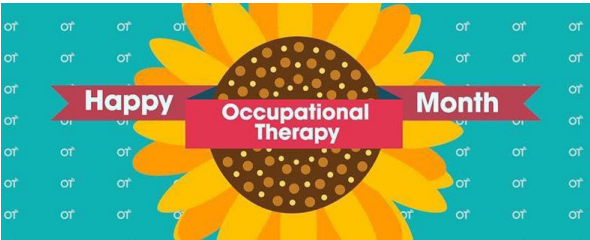
BY: DAVID SMITH (PAST HDS PATIENT)

Occupational Therapists exercise our motor skills  
O the joy of living and how we get our thrills  
Living is an occupation as I ponder each day  
To use a knife and fork as if it is child's play

An Occupational Therapist put putty in my hands  
Get to move the fingers like stretching elastic bands  
The grasping of loose change as it clings with a fist  
Letting out each coin and how to write a list

Occupational skills is more than just a trade  
It is living life, daily challenges to have it made  
Think of getting dressed, clothes to sort and wear  
Putting on a sweater as it pulls against the hair

Handling brush and comb and scrubbing finger nails  
Think of ropes and knots to keep a ship a sail  
O an occupation is more than climbing ladders  
It is daily living, motor skills that matter



MOTIVATIONAL SPEAKER  
SERIES - COREY KANTOLA

On Wednesday, September 12th Hotel Dieu Shaver hosted a luncheon and motivational speaker for staff and volunteers in the Courtyard Therapy Space. The guest speaker was Corey Kantola, a former HDS patient who was in a motorcycle accident. Corey spoke of the trials and tribulations HDS patients go through when under their care and expressed his deep gratitude to the staff for their expertise, compassion and level of care.



PATIENT SPOTLIGHT: MEET BERNADETTE



It has been a difficult couple of years for Bernadette, but she is determined to never give up.

Bernadette's only daughter died during childbirth in 2015. A year later, her husband passed away. In 2017, while still dealing with the death of her husband, she was laid off from her job. She exhausted her benefits and her savings while looking for a new job.

Bernadette's husband did all of the driving, which meant she was nervous to drive too far from the city limits. This made finding a job more difficult. She finally saw an advertisement for a bookkeeper at Niagara Prosthetics and Orthotics. Things were looking up.

Four months later, Bernadette went to work as usual, did her groceries and planned her meals for the next week. The following day while she was chopping onions as she's done a million times, she felt her right arm losing strength. "Everything else felt fine. It was just my arm, so I ignored it," Bernadette recalled.

Remembering that her friend was coming by the next morning to take her to church, Bernadette texted her saying she had to cancel. It ended up being a good decision. That day, she felt her right leg weaken and she fell. She called her friend, who was at church, when she realized she couldn't get up. The pastor overheard the conversation and advised her to call an ambulance right away, as she was having a stroke.

Bernadette stayed one week at an acute hospital before being transferred to Hotel Dieu Shaver Hospital. "When I arrived, I couldn't walk or lift my right arm. I couldn't even get out of bed on my own," she remembers. "I was crying. I didn't know what my future would be."

Dr. McMillan, a physiatrist at Hotel Dieu Shaver, greeted her. "He told me, there are miracles happening here every day. Without his encouragement, I wouldn't have believed it."

To read Bernadette's full story, visit [www.hoteldieushaver.org](http://www.hoteldieushaver.org)

HDS PREPARES FOR SINGLE SIGN-ON (SSO)  
SYSTEM

The hospital is preparing to upgrade their computers to Window's 10. The IT department will be slowly scheduling the new computers and software over the next few months. In addition, the staff will be receiving new Identification Badges similar to those used at Niagara Health. Each badge contains a chip with the user's computer log-in password. Specifically, each computer will be set-up with a card reader attached to it. Moving forward staff will be able to log-in their profile by tapping their ID card and the computer will know who they are and where they are signing in from within the hospital. The benefit of this system is efficiency, as staff will only be required to enter their password once per day and then simply tap to access any application on their computer. The staff member's desktop is stored via the cloud and essentially follows the staff member throughout the building. HDS is scheduled to go live with this new system mid Dec.



# Join us for an evening of HDS **EMPLOYEE, PHYSICIAN & RETIREE** Recognition



**Tuesday, November 13**

**Club Roma**

**125 Vansickle Road, St. Catharines**

**5:30pm - Registration & Cocktails**

**6:00pm - Dinner**

**7:30pm - Awards Presentation**

**Ticket Price: \$20**

**See Kris Lidstone by November 7th  
to purchase your ticket**

**[kris.lidstone@hoteldieushaver.org](mailto:kris.lidstone@hoteldieushaver.org)**

**(905) 685-1381 x84211**

**COME OUT & SUPPORT YOUR COLLEAGUES! #WEAREHDS**



HOTEL DIEU SHAVER'S  
*3rd Annual*  
*Tree Lighting Celebration*



Help us kick off our Snowflakes & Angels Christmas Campaign!

Food vendors, wine, beer, kids crafting, meet Santa,  
entertainment, photobooth and more!

**Friday, November 16, 2018**

**4:30 pm - 7:00 pm**

**Official Tree Lighting 6:00pm**

**MARKET SQUARE, DOWNTOWN ST. CATHARINES**

**SUGGESTED \$5 ENTRY OR GIVE WHAT YOU CAN**

