

## VISITOR INFORMATION DURING COVID-19

### RESOURCES

#### NIAGARA REGION PUBLIC HEALTH (NRPH)

For general inquiries regarding COVID-19 call NRPH's Novel Coronavirus (COVID-19) Info-Line at toll-free: [1-888-505-6074](tel:1-888-505-6074) or visit <https://www.niagararegion.ca/health/covid-19/default.aspx>

#### MINISTRY OF HEALTH

Covid-19 Operational Requirements: Health Sector Restart – Version 2. June, 2020.

MOLTC Directive #3- Revised

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH\\_HPPA.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH_HPPA.pdf)

#### HOTEL DIEU SHAVER

Visit [www.hoteldieushaver.org](http://www.hoteldieushaver.org) for up to date information on HDS' impact by COVID-19

#### MISSION

Hotel Dieu Shaver Rehab Hospital is a community of holistic and compassionate care for all those who seek our service and those who serve. As a Roman Catholic facility, grounded in God's love, we provide the resources and care to enable people to reach their optimal level of health and wellbeing.

#### VISION

The Hotel Dieu Shaver Health and Rehabilitation Centre will be a Centre of Excellence in rehabilitation, complex continuing care and geriatric services and an employer of choice.



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## GUIDELINES FOR A SAFE HOSPITAL VISIT

Comfort. Care. Hope.



## AS A VISITOR, YOU MUST:

- Wear a mask for the duration of your visit
- Pass screening in order to gain entry. Should a visitor fail the screening process, that visitor will not be permitted into the hospital
- Proceed directly to the patient's room, upon screening completion. **Visitation is restricted to the patient's bedside only.** Upon exit, all visitors must sign out at the screening desk
- Sanitize your hands before and after your visit
- Maintain physical distancing at a minimum of 2 meters (6 feet) between any person at all times

**Food and drink is not permitted in the hospital at this time.**

**Do not touch anything in the patients room.**

**Use this time to visit with your loved one, they have missed you!**

## DAILY VISITATION BLOCKS

**BLOCK ONE: 11:30 am to 1:00 pm**

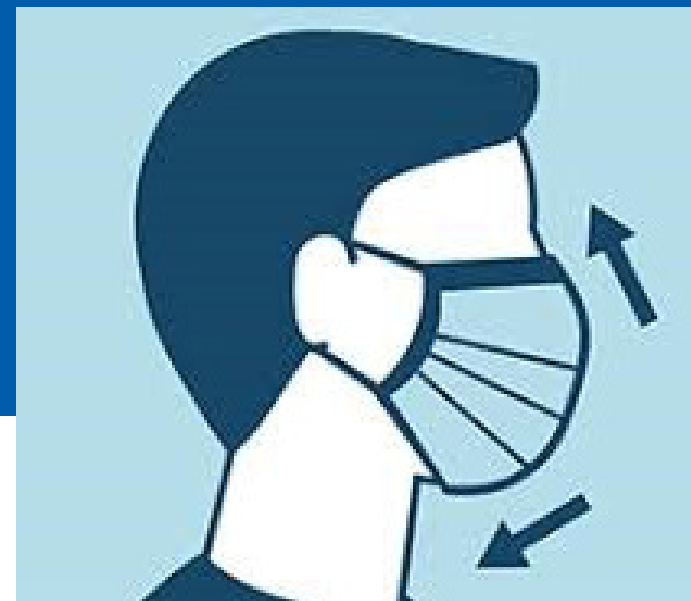
**BLOCK TWO: 5:00 pm to 6:30 pm**

**\* patients can have one visitor per visitation time block \***

## VISITATION GUIDELINES DURING COVID-19

- Bring a mask and wear it at all times, while in the hospital
- **Patients can have 1 visitor per visitation time block and must be over 18 years of age**
- No pets allowed in the building at this time
- Temporarily, the Dieu Drop In Cafe is not accessible to visitors
- **Visitors are not permitted to bring in food or drink at this time.**
- No passing of gifts/personal items or cell phones during visit with the patient
- Washrooms are available for visitors at the Inpatient front entrance on the ground floor only
- Hotel Dieu Shaver's visitation policy is subject to change at any time

## HOW TO CORRECTLY WEAR A FACE MASK



# STOP

## clean your hands

**with hand rub until hands are dry**

Hand rubs should contain 70–90% alcohol.  
Use hand rub when you cannot see dirt on your hands.  
If you can see dirt, clean your hands with soap and water.

